PTS Data Center Solutions, Inc.
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NASA SEWP VI Ordering Guide

PTS Data Center Solutions, Inc. | Category A Contract Holder | Contract No. 80TECH26D0736

Version 1.0 — October 29, 2026. *This guide is updated within 10 business days of any contract modification.*

Contract at a Glance

Contract Holder	PTS Data Center Solutions, Inc.
Contract Number	80TECH26D0736
Contract Vehicle	NASA SEWP VI — multi-award, Government-Wide Acquisition Contract (GWAC), Indefinite Delivery/Indefinite Quantity (IDIQ)
Scope Category	Category A — ITC/AV Solutions (Information Technology, Communication and Audio Visual)
Primary NAICS	541519e (footnote 18) — IT Value Added Reseller
CAGE Code / UEI	CAGE 3QTK8 / UEI VJ21ZE2GFXG9
Contract Period of Performance	11/1/2026 – 10/31/2036
Authorized Users	All Federal agencies and their authorized support contractors
Contract Type	Government-Wide Acquisition Contract (GWAC)
SEWP Admin. Handling Fee	0.34% — already included in all quoted prices; never listed as a separate line
Payment Methods	EFT and Government Purchase Card accepted for any order size. Credit card surcharge: 3%
Headquarters	16 Thornton Road, Oakland, NJ 07436 | T (201) 337-3833 | F (201) 337-4722
SEWP VI Team Email	pts-nasa-sewpvi@ptsdcs.com
Website	www.ptsdcs.com

SEWP Overview

The NASA SEWP (Solutions for Enterprise-Wide Procurement) program, pronounced "soup," provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. Created in 1993, SEWP was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally the vehicle provided only technology products for NASA and other agencies; over more than 30 years it has continually evolved and expanded its scope to meet customer needs.

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The program is self-funded through a 0.34% administrative handling fee and provides all Federal agencies with acquisition support — more than 50,000 orders a year. SEWP VI contracts are awarded in three scope categories: Category A (ITC/AV Solutions), Category B (Enterprise-Wide ITC/AV Service Solutions), and Category C (Mission-Based ITC/AV Service Solutions). PTS Data Center Solutions holds a Category A contract.

Fair Opportunity

SEWP VI is a multi-award contract. In accordance with FAR 16.505(b)(1), each contract holder must be given a fair opportunity to be considered for each order exceeding $10,000 issued under multiple-award contracts. The method used to provide fair opportunity is at the discretion of the ordering Contracting Officer (CO), who documents the rationale for placement and price of each order.

Per contract clause A.1.13, Fair Opportunity and Requests for Quotes:

- Contractors are provided a fair opportunity at the individual order level per FAR 16.505(b), including through the SEWP RFQ tools. No order-selection documentation needs to be submitted with the order; it is maintained by the issuing procurement office.
- Contract holders may only quote items that are on their SEWP contract, at or below the price in the SEWP database of record. If a contract holder cannot fully meet a formal RFQ with items on contract, it must respond "No Bid."
- For Requests for Information (RFIs) issued as market research, items not yet on contract may be offered only if clearly marked as such and a technology refresh request is submitted to add them.
- Every quote states how long it is valid, and the contract holder honors any order submitted within that period.

The SEWP online Quote Request Tool (QRT) is the recommended method for obtaining quotes. The QRT automatically includes the eligible contract holders within a selected Group or suggested source and supports the CO’s decision documentation.

About PTS Data Center Solutions

For more than 30 years, PTS Data Center Solutions, Inc. has partnered with organizations to design, build, and service mission-critical infrastructure. Headquartered in Oakland, New Jersey, PTS is a licensed general contractor and engineering firm and an IT value-added reseller, delivering everything from the IT, power, cooling, and network equipment inside a data center to the engineering and construction of the facility itself.

PTS is supported by a family of specialized companies — INTUVA (engineering and construction), GRID7, and Inspirica IT — allowing us to deliver fully integrated solutions across design, construction, infrastructure, analytics, and operations. For Federal customers, that means one accountable partner instead of multiple vendors, faster deployment, reduced operating costs, and meaningful energy-efficiency gains, from traditional air-cooled environments to advanced liquid-cooling strategies.

Credentials

- ISO 9001:2015 certified quality management system

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- Licensed general contractor and engineering firm
- BICSI-certified staff; OSHA 10, 30, and 500 trained team
- Active memberships in LEED, IEEE, ASHRAE, and AFCOM
- Federal laboratory and mission-critical experience at Sandia National Laboratories and Lawrence Livermore National Laboratory, including the C902 Data Center Replacement Facility at Sandia
- Ongoing multi-site data center engineering and construction for major colocation providers, performed in live, fully operational environments

What's in Scope for Category A

Category A covers the full breadth of ITC/AV technology, including products and the product-based services that support them. Orders may combine elements across technical areas into complete solutions. PTS offerings under SEWP VI include:

Technical Area	Examples
1a Computer Systems / Compute Facilities	Servers, desktops, laptops, high-performance systems, data center facilities and containers, power, cooling, fire suppression, monitoring, racks and enclosures
2a IT Storage Systems	Storage arrays, NAS, storage controllers, drives, backup devices and media
3a Networking & Communication	Switches, routers, Wi-Fi, optical networking, KVM, network cabinets, unified communications
4a Imaging & Supporting Technology	Printers, MFDs, scanners, monitors, docking stations, IoT and peripherals
5a IT Power & Cabling	UPS systems, PDUs, batteries, generators, power supplies, copper and fiber cabling, cable trays and accessories
6a Audio / Video Equipment	Displays, video walls, VTC, projectors, DSPs and sound systems
7a Security & Sensor Equipment	Access control, security cameras, sensors, environmental monitoring, network security appliances
8a Software & Cloud	Software licenses and subscriptions, SaaS, virtualization, management and security software
9a Product-Based Services	Site planning, installation, integration, product engineering, maintenance, warranty, training

Offerings are added to the contract continuously through SEWP technology refreshments. If you need something not yet listed, contact PTS and we will request that it be added. To confirm whether a requirement is in scope, send an overview or bill of materials to help@sewp.nasa.gov.

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How to Obtain a Quote

1. Recommended: submit your requirement through the SEWP Quote Request Tool at www.sewp.nasa.gov and include PTS Data Center Solutions (Category A). PTS responds through the SEWP Contract Holder portal.
2. Or email the PTS SEWP VI team at pts-nasa-sewpvi@ptsdcs.com or call (201) 337-3833, Option 2 (Sales). Email quotes are also entered in the SEWP system so they can be verified against contract pricing.
3. Every PTS quote lists SEWP contract line items (CLINs), the quote validity period, delivery terms, and any purchase card surcharge (PURCHASECARD-Z CLIN). The 0.34% SEWP fee is built into item prices.

Ordering Process

Each agency's internal ordering process varies. The Purchase Request (PR) and Delivery Order (DO) forms used for SEWP orders are defined by the issuing agency, not the SEWP Program Management Office (PMO). Typically:

1. The end user identifies a requirement and generates a Purchase Request.
2. The PR and funding information go to the agency's procurement office, which issues a Delivery Order. Any valid Federal agency DO form and order number may be used.
3. Unless the agency has an exemption, the DO is submitted to the SEWP PMO, which reviews, processes, and tracks it and forwards it to PTS. Orders should reference contract 80TECH26D0736 and the SEWP quote number.
4. Modifications to any order must also route through the SEWP PMO.

Some agencies have additional requirements for issuing IT orders; the issuing Contracting Officer is responsible for knowing them. SEWP does not require agencies to use any intermediary procurement office unless their own policies direct it.

Delivery

- Standard delivery: within 30 calendar days of the order being processed by the SEWP PMO (or of placement, for credit card orders). Expedited or non-standard schedules may be agreed at the quote or order level.
- If an item cannot ship on time, PTS notifies the ordering CO and the SEWP PMO within two business days.
- Partial shipments are made only when authorized on the order or by the ordering CO.

Post-Delivery Support Policies

Installation

Installation, site planning, integration, and product engineering services may be ordered using PTS service CLINs, with or without purchasing the product on SEWP. PTS installation work is planned and managed by our own engineering and construction team (INTUVA), with OEM-certified technicians where the manufacturer requires them. Schedules are confirmed with the customer at order acceptance.

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Basic Warranty

All products carry the manufacturer's standard commercial warranty, which PTS passes through to the Government. Products are warranted merchantable and fit for their intended use. To make a warranty claim, contact the PTS SEWP VI team; PTS coordinates the return (RMA) and replacement with the manufacturer on the customer's behalf.

Extended Warranty and Maintenance

Extended warranty can be purchased and started at any time during the standard commercial warranty period. It may be invoiced at the start of the coverage period, or ordered as monthly maintenance where offered. Product and software maintenance is treated as a commercial product unless priced on a usage basis.

Technical and Software Support

Software maintenance includes OEM patches, updates, and upgrades. For technical or software support, email the PTS SEWP VI team at pts-nasa-sewpvi@ptsdcs.com or call (201) 337-3833, Option 2 (Sales), Monday–Friday during business hours (ET). PTS triages each request and escalates to the manufacturer when needed.

Returns

Items returned before Government acceptance carry no restocking fees or other charges, unless the return results from a Government-initiated change.

Resolving an Order Issue

If you have a problem with an order — delivery status, damaged or incorrect items, invoicing, or anything else — use this escalation path:

1. Email the PTS SEWP VI team at pts-nasa-sewpvi@ptsdcs.com or call (201) 337-3833, Option 2 (Sales). Please include your SEWP order number (SCN) and agency order number.
2. If the issue is not resolved within two business days, contact the PTS SEWP Deputy Program Manager, Jonathan Ledesma (jledesma@ptsdcs.com, 201-337-3833 x137).
3. Escalate to the PTS SEWP Program Manager, Michael Petrino (mpetrino@ptsdcs.com, 201-264-5029).
4. At any point you may contact the NASA SEWP Program Office at help@sewp.nasa.gov or (301) 286-1478.

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Contacts

One email reaches the entire PTS SEWP VI team, so every request is seen by sales, support, and program management.

Role	Name	Email	Phone
SEWP Program Manager	Michael Petrino	mpetrino@ptsdcs.com	201-264-5029
SEWP Deputy Program Manager	Jonathan Ledesma	jledesma@ptsdcs.com	201-337-3833 x137
Sales / Quote Requests	PTS SEWP VI Team	pts-nasa-sewpvi@ptsdcs.com	(201) 337-3833, Option 2 (Sales)
Technical & Post-Delivery Support	PTS SEWP VI Team	pts-nasa-sewpvi@ptsdcs.com	(201) 337-3833, Option 2 (Sales)
Order Issues / Troubleshooting	PTS SEWP VI Team	pts-nasa-sewpvi@ptsdcs.com	(201) 337-3833, Option 2 (Sales)
PTS Main Office	16 Thornton Road, Oakland, NJ 07436	www.ptsdcs.com	T (201) 337-3833 F (201) 337-4722

NASA SEWP Program Office

Helpline	help@sewp.nasa.gov | (301) 286-1478
Hours	Monday – Friday, 7:30 AM – 6:00 PM (ET)
Website	www.sewp.nasa.gov | PTS contract holder page: https://www.sewp.nasa.gov/sewpvi/sewppublic/contractholders#/detail/274